

## Terms & Conditions

### A. Wedding Details

- ❖ Package rates are valid for a minimum stay of three nights at the resort.
- ❖ The wedding package & any involved prices do not include the accommodation cost.
- ❖ All above rates include all legal taxes & VAT.
- ❖ There are a maximum number of guests attending the ceremonies according to the booked package. For any additional guests there is an extra set up cost, given by the resort.
- ❖ All mentioned packages can be combined with additional services of the resort which will be charged extra according to the hotel's policy.
- ❖ Guaranteed numbers – final attendance numbers must be notified to the resort twenty (20) days prior to the wedding. Any reduction in attendance numbers fifteen (15) days prior to the wedding will be subject to charge according to the full contracted amount.
- ❖ The resort is a private establishment opened to other guests. The wedding guests are required to observe house rules, trespass, noise (music must be turned off after 23:00pm) & general behavior particularly at night.
- ❖ No Food or Beverage items may be brought to the resort or consumed on site.
- ❖ All HACCP regulations apply to resort's kitchen establishments & to all our external suppliers.

### B. Payment policy

- ❖ Deposit of 25% of the wedding package is required to guarantee the selected wedding date.
- ❖ Full payment of your wedding is required at least one (1) month prior to your wedding date. Services will not be provided without the final payment received or deposited at our bank account.
- ❖ For the privatization of the selected reception venue, 30% of the required amount is due three (3) months before the booked date.
- ❖ In case of bad weather, the wedding ceremony & event will be transferred to the next possible date, within your stay.

### C. Way of payment

- ❖ Either by wired bank transfer or by credit card charge
- ❖ Any additional charges need to be settled prior departure from the resort premises.

### D. Cancellation Policy

- ❖ In case of cancellation by the wedding couple, written notification must be sent to the resort.
- ❖ Cancellations three (3) months before the booked date allows fully refund.
- ❖ Cancellations within two (2) months before the wedding day the deposit of 25% of the wedding package will be hold.
- ❖ Cancellations one (1) month before the booked day, 50% of the full amount will be hold.
- ❖ In case of non-show or cancellation within one week, the full amount will be charged.
- ❖ The resort carries no responsibility or liability in case of Force Majeure & Acts of Man or God such as war, terrorists act, earthquakes, floods, pandemics or other.

All above terms & conditions are hereby agreed & signed by Mr. & Mrs.

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The undersigned

Date

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